

Terms & Conditions

You will be directed to our secure server to make your booking.

All bookings will be instantly confirmed at the time of booking. You will be directed to a secure site where your credit card will be required to secure your booking. Your credit card details are NOT available to The Loft.

The room rate includes continental and cooked breakfast, free parking & free Wi-Fi.

Check-in is between 3:00pm to 6:00pm; check-out is no later than 10:00am, unless by prior arrangement.

Tariff includes the New Zealand Goods and Services Tax of 15%

Payment

The Loft is an accommodation provider located in New Zealand. All business transactions are carried out in New Zealand dollars and subject to relevant New Zealand consumer laws. A 10% deposit is required to secure your reservation at time of booking. Payment facilities are available for credit cards, cash or internet payment for New Zealand guests.

Damage

The guest accepts responsibility for damage or breakages caused by them. Repairs, cleaning or replacement will be charged to the guest account. This includes de-odourising, that may be required due to smoking or vaping.

Children

We are unable to accommodate children under the age of 12.

Accessibility

All rooms are on the first floor and up a flight of 15 steps.

Smoking

Smoking and vaping is not allowed in The Loft.

Cancellation

Cancellation within 30 days of arrival date: 25% forfeit of the total booking price.

Cancellation within 14 days of arrival date: 100% forfeit of the total booking price.

NB: We recommend that guests have comprehensive travel insurance to cover the cost of guest cancellation or no show due to any event or illness curtailing itineraries. This clause is not intended to affect guest rights under New Zealand law.